Tuesday, December 1

2:00 – 2:45  
**Session I**
Surviving Black Swan Events: Wildfires and COVID-19
Paradise Irrigation District suffered a devastating 2018 wildfire, a more recent wildfire, and is responding to the current coronavirus pandemic. Our speaker will discuss impacts from those events and how the district and the Town of Paradise are developing resilience measures to ensure their future.

*Featured Speaker*

**Kevin Phillips**  
Town Manager  
Town of Paradise  
Paradise, CA

2:45 – 4:00  
**Session II**
Panel Discussion: Water Utility Resilience in the Age of COVID-19
Utility leaders discuss challenges in the face of COVID-19, how the pandemic has caused them to adjust their approaches to resilience, and how concurrent events, including the heightened focus on social and racial equity issues, have impacted their utilities.

*Moderator*

**Cathy Bailey**  
Executive Director  
Greater Cincinnati Water Works  
Cincinnati, OH

*Participants*

**Mami Hara**  
General Manager and Chief Executive Officer  
Seattle Public Utilities  
Seattle, WA

**James Parrott**  
Executive Director  
Louisville & Jefferson County Metropolitan Sewer District  
Louisville, KY
Wednesday, December 2

2:00 – 3:15  **Session III**  
Panel Discussion: Testing the Limits of Financial Resilience  
COVID-19 has heightened discussion of financial resiliency for utilities, as they face the potential of declining revenues, provide payment relief and suspend shutoffs to assist customers, and deal with increased costs associated with pandemic response. Panelists will discuss lessons learned so far and what utilities can do to be more resilient.

**Moderator**  
*Kyle Dreyfuss-Wells*  
Chief Executive Officer  
Northeast Ohio Regional Sewer District  
Cleveland, OH

**Participants**  
*Kenneth Waldroup*  
Assistant Public Utilities Director  
Raleigh Water  
Raleigh, NC

*Theodore Chapman*  
Senior Director, Municipal and Cooperative Utility Group  
S&P Global Ratings  
Farmers Branch, TX

*Angela Licata*  
Deputy Commissioner of Sustainability  
New York City Department of Environmental Protection  
New York City, NY

3:15 – 4:00  **Session IV**  
Breakout Sessions: Looking Ahead – Resilience in 2021  
Join your colleagues in virtual breakout groups to reflect on the presentation and panels from the forum and discuss what 2020 can teach water utility managers about improving resilience measures for 2021. In person networking may still be on hold, but those who stick around for the focused time in smaller groups will have an opportunity for connection with utility peers. The session will end with report-outs from select breakout groups.