

2025 Strategic Communications: H2O Workshop

Speaker Profiles

AJ Axtell

Director of Community Relations Western Lake Superior Sanitary District Duluth, MN

Joining the Western Lake Superior Sanitary District (WLSSD) in 2006, **AJ Axtell** works to establish mutually beneficial relationships in the region to ensure WLSSD achieves its clean water and landfill abatement goals. She is responsible for the development, planning, management, and execution of strategies for all aspects of public and legislative affairs for WLSSD. Additionally, she leads the daily operation and development of WLSSD's environmental programs related to pollution prevention, recycling and waste reduction, composting, hazardous waste management, biosolids management program development and education, and water quality programs. She also oversees the organization's Administrative Team, responsible for various internal and external support activities, including support for WLSSD's Board of Directors.

Ms. Axtell holds a BS degree in Biology and an MS degree in Microbiology, both from Central Michigan University. She serves on the Duluth Area Chamber of Commerce Board of Directors and the Leadership Duluth Steering Committee, and formerly served on the Fuse Duluth Leadership Council. She is also a long-time member of Business Networking International.



Emily Barnett

Communications and Government Relations Manager Central Contra Costa Sanitary District Martinez, CA

Brantley Bissette

Community Education and Outreach Specialist Hampton Roads Sanitation District Virginia Beach, VA

Brantley Bissette received a BS in Marine Science from the University of South Carolina in 2021 and is currently pursuing a Master of Natural Resources from Virginia Tech.



Before arriving at Hampton Roads Sanitation District (HRSD), he held several positions in the research, conservation, nonprofit and ecotourism fields.

Having minored in Journalism and Mass Communications at UofSC, he have a passion for science communication and public outreach, sharing his interest in natural resources conservation with others to help ensure a more sustainable future. This passion led him to his current role as the Community Education and Outreach Specialist at HRSD. As a member of the District's growing Communications Department, Mr. Bissette promotes HRSD's work at community events, in classrooms, on social media and through tours of the utility's innovative SWIFT Research Center.

A lifelong resident of Hampton Roads, his work is inspired by HRSD's promise to treat wastewater and recover natural resources to protect public health and the environment.

On a seasonal basis, Mr. Bissette can also be found on the waters of the Chesapeake Bay, leading dolphin-watching kayak tours as the lead naturalist and senior guide at Chesapean Outdoors.



Mack Bradley
President
StandPoint Public Affairs
St. Louis, MO

Mack Bradley has built a reputation as a thoughtful strategic partner who can help envision and defend one's StandPoint. He focuses on strategic communications, crisis management, public

affairs and media relations, and he's a broadly trusted ally and sounding board to clients and colleagues alike. He's worked for corporate clients large and small, local and regional government agencies, charitable foundations, not-for-profits and religious institutions. His expertise ranges from billion-dollar real estate development projects to large festivals (keep an eye out for him at Mardi Gras!), to complex public policy issues.

A frequent trainer and speaker, Mr. Bradley has conducted media and/or crisis training for hundreds of participants in North America and Europe in various industries, including emergency risk communications training related to chemical, biological, radiological or nuclear threats. Part of this curriculum, sponsored by the Centers for Disease Control and Prevention, focuses on the psychology of risk communications in a public crisis. Mr. Bradley is an active member of the community. He currently serves on the St. Patrick Center Board of Trustees and is president of the Mardi Gras Foundation. He is past president of AmeriCorps St. Louis, and a past member of Mid-America Transplant Services Board, the Cardinal Glennon Foundation Development Board and the Mayor's Commission on Violent Crime. He has served as an adjunct professor in the Brown School of Social Work at Washington University, teaching a graduate-level course on Social, Economic and Political Environment.



Mr. Bradley earned a BA in Political Science from Illinois Wesleyan University and an MA in International Affairs from Washington University in St. Louis. He was a National Security Forum participant at the Air War College, and a Coro Public Affairs Fellow.



Holly Bomba
Education & Outreach Associate
Pittsburgh Water
Pittsburgh, PA

Holly Bomba is part of Pittsburgh Water's Public Affairs team, through which she manages Pittsburgh Water's K-12 Scholastic Outreach Program and works to build public awareness around the many Pittsburgh Water initiatives

underway to provide the communities we serve with safe, reliable water services. She's responsible for working directly with our community members to educate about water quality, our drinking water treatment process, stormwater management, and our city's sewer system.

With a background in environmental science and a keen interest in history, Ms. Bomba loves the process of taking a big, technical topic, breaking it down into its essential parts, and bringing it "home" by incorporating shared experiences and local stories to increase relatability.

In her free time, Ms. Bomba is a geology-enthusiast and always up for a good adventure outdoors backpacking, hiking, kayaking, mountaineering or canyoneering!



Leneyde ChavezEngagement and Public Affairs Manager
Carollo Engineers
Los Angeles, CA

Leny Chavez is a fervent advocate for the built environment and for economic development. As the daughter of a civil engineer and a junior high teacher in a developing country, from a young age

Mrs. Chavez understood the opportunities this could afford disadvantaged communities. Today, she represents Carollo Engineers—a premier design firm specializing in water projects and handles the community engagement and government relation initiatives for Carollo in the Los Angeles region.

At the age of 16, Ms. Chavez moved to Los Angeles from Honduras, Central America. Like many recent immigrants in the Latino Community who start from humble beginnings, she lived in the garage of her extended family's home while finishing up high school. She became a mother at a young age but remained committed to her education



and earned a BA in Political Science and an MA in Urban Planning both from the University of California, Los Angeles. Mrs. Chavez is the mother to three young men: Eduardo (25), Benjamin (14), and Marcus (11).

Mrs. Chavez is an avid supporter of corporate social responsibility and has worked with Pacoima Beautiful for the last 6 years. She is experienced in contract management and economic development professional. She has participated in a multitude of community engagement efforts including education and outreach, non-profit management, government relations, and ordinance compliance. Today, she is Pacoima Beautiful's functioning Chair supporting the organization in its mission as a grassroots environmental justice organization providing education, impacting local policy, and supporting the Arts to promote a healthy San Fernando Valley. She is committed to environmental justice and to promoting collaboration among strategic partners to develop a sustainable future for Los Angeles. She is committed to environmental justice and to promoting collaboration among strategic partners to develop a sustainable future for Los Angeles.



Erin CollarPublic Affairs & Education Specialist
NEW Water
Green Bay, WI



Chantel DominquezCommunity Campaigns and Engagement Director
American Rivers
Reno, NV

Prior to joining American Rivers, **Chantel Dominguez** was the Programs and Events Director at Truckee Meadows Parks Foundation. She has extensive experience in project

management, program development, community advocacy, and environmental stewardship. She began her environmental justice career through AmeriCorps VISTA, serving as Community Engagement Coordinator, and has experience in service industry management from her time as General Manager at Dark Matter Coffee in Chicago. She is passionate about intersectional environmentalism and strives to empower marginalized and underserved communities through collaborative-driven initiatives, both in the work she does professionally and personally.





Alyssa Downs
Manager of Communications
California Association of Sanitation Agencies
Sacramento, CA

Alyssa Downs is the Manager of Communications for the California Association of Sanitation Agencies (CASA) providing timely, relevant information to both members and legislators on

clean water and beneficial reuse issues. Her responsibilities include developing CASA's communication strategies, producing the CASA Connects newsletter, developing content for traditional and social media, and handling graphic design and outreach materials that support CASA's statewide advocacy efforts. Ms. Downs holds a BA in Communication Studies from California State University, Stanislaus.



Tricia GarrisonPublic Affairs & Education Manager
NEW Water
Green Bay, WI

Tricia Garrison is the public affairs and education manager for NEW Water, the brand of the Green Bay Metropolitan Sewerage District.

She launched her career as a journalist, eventually segueing into communications and public relations for organizations, including Habitat for Humanity International and as a Hollywood film publicist.

Ms. Garrison has a bachelor's degree in journalism from the University of Wisconsin-Madison, a master's degree in sustainable management from the University of Wisconsin-Madison and is accredited in public relations with the Public Relations Society of America.

She serves on the Green Bay National Estuarine Research Reserve Site Evaluation Committee and volunteers for the Boys & Girls Club of Greater Green Bay.



Daniel GoldManagement Professional – Watershed & Systems Planning
Great Lakes Water Authority
Detroit, MI

Daniel Gold is a Michigan native with nearly 20 years of environmental management experience spanning the private, public, and non-profit sectors. He began his career leading trail



crews in national parks and then spent several years carrying out subsurface investigations as a consultant. Prior to his current role, he served as the Senior Water Quality Specialist for the Great Lakes Commission where he managed collaborative policy and planning initiatives related to source water protection, agricultural runoff, environmental markets, and urban water infrastructure. He currently manages the Member Services Program at Great Lakes Water Authority where he engages representatives of over 100 local communities to increase coordination and transparency across the regional system and advance collaborative water quality and infrastructure planning initiatives. While his resume demonstrates a strong background in environmental science, his current work speaks to a belief that clear communication and a sense of trust among stakeholders are equally important to the success of technical initiatives as engineering specs. Mr. Gold holds a BS degree in Geology from the University of Michigan and a Master of Environmental Science and Management degree with a focus on Water Resources Management from the University of California, Santa Barbara.



Heather Haskell Senior Consultant EMA, Inc. Grand Rapids, MI

Heather Haskell brings more than 21 years of utility industry experience working with municipalities and utilities to optimize business processes and implement asset management tools and

strategies. Her expertise includes integrating geographic information systems (GIS) spatial data with enterprise asset management systems (EAMS) and customer information systems (CIS). Ms. Haskell is experienced with data conversion and system implementations for water production and distribution, wastewater treatment and collection, stormwater collection, transportation, and facilities management using a variety of EAM solutions. Ms. Haskell has led the development of key performance indicators (KPIs), metrics, and dashboards to improve organizational effectiveness, data visualization, and to identify assets needing repair or rehabilitation. Ms. Haskell is a skilled facilitator with solid written and verbal communication skills and excellent listening skills for individual interactions and in group settings.



Melia Howard
Deputy Mayor of Detroit
City of Detroit
Detroit, MI

Melia Howard, a lifelong Detroiter, serves as the Deputy Mayor of Detroit.



Ms. Howard is Detroit's second woman to serve as Deputy Mayor in the city's history. Nettie Seabrooks was the first woman to hold the position from 1994-1997 under Mayor Dennis Archer.

Before becoming Deputy Mayor, Ms. Howard served as the mayor's Director of Community Engagement, where she has played a key role in building community support for many of the city's marquee development projects by making sure they had a voice in the process and a role in shaping each project's community benefits agreement. Prior to that, she was Director of Special Projects and also served as Department of Neighborhoods manager for District 5.

Prior to becoming Director of Community Relations, Ms. Howard was the Mayor's Special Projects Manager, where she began serving as advisor to Mayor Duggan on large-scale development projects, a role she will continue as Deputy Mayor. Ms. Howard has also worked as a District 5 Manager for the Department of Neighborhoods for more than three years, where she managed community relationships and helped residents with their daily concerns.

Ms. Howard also spearheaded the Saturdays in the D program, which provides Detroit youths and adults on-campus educational activities at the University of Michigan – Ann Arbor. The program, which is partnership with UM and Ally Financial, gives 100 high school students and 100 adults each year access to educational and experiential opportunities at UM in fields like robotics and climate change.

In her role, Ms. Howard also continues the Community Violence Intervention (CVI) work. Over the first three quarters, the "Shotstoppers" initiative has resulted in dramatic reductions in homicides and non-fatal shootings in most of the six areas served by CVI community organizations.

Her passion for Detroit's future, combined with her professional expertise, makes Ms. Howard a vital force in the city's ongoing transformation.



David Kennedy Marketing Manager Pittsburgh Water Pittsburgh, PA

David Kennedy joined Pittsburgh Water's Public Affairs team in 2024, bringing a dynamic perspective to the utility's communication strategies and processes. Prior to joining

Pittsburgh Water, Mr. Kennedy spent more than a decade developing his digital marketing and communication skills while working with live event organizations and tech start-ups. As Marketing Manager for Pittsburgh Water, Mr. Kennedy's background and experience uniquely equip him to help the utility navigate the evolving landscape of strategic communications. A lifelong Pittsburgh resident, Mr. Kennedy understands the



value of building and strengthening a trusting relationship between this public utility and its ratepayers, particularly when it comes to highlighting major water quality and infrastructure achievements. Through initiatives like enhancing Pittsburgh Water's digital presence, optimizing content creation processes, and strategizing more effective communication campaigns, Mr. Kennedy's primary focus is on building stronger connections between Pittsburgh Water and the communities it serves.



Courtney Kubu Strategic Communications Specialist AECOM Virginia Beach, VA

Courtney Kubu is a strategic communications specialist with five years of experience at AECOM. She is part of the firm's Strategic Communications Services group, which functions like a public

relations agency within the infrastructure firm, moving projects forward and supporting communities through strategic communications.

Ms. Kubu supports the public relations, marketing, and content development needs of our water clients. She has led the planning of numerous in-person and virtual meetings, helping her clients deliver effective and engaging live and online presentations. Her work consistently aims to connect clients with their stakeholders, enhance project visibility, and drive meaningful outcomes for clients and communities.



Jason Matthews
Public Affairs Specialist
Great Lakes Water Authority
Detroit, MI



Bess McCoy
Co-Chair, Communications and Public Affairs Committee
Public Affairs Manager
Metropolitan St. Louis Regional Sewer District
St. Louis, MO

Bess McCoy serves as the Manager of Public Affairs at Metropolitan St. Louis Regional Sewer District (MSD) Project Clear in St. Louis, MO, where she leads communication and

outreach initiatives to protect our most vital resource - water. With a focus on strategic



communication, stakeholder engagement, and media relations, Ms. McCoy effectively engages over 1,000 employees and 1.3 million customers in MSD's clean water initiatives. As a dedicated advocate for clean water, she is honored to be the Co-Chair of the National Association of Clean Water Agencies Communications and Public Affairs Committee.

Before joining MSD, Ms. McCoy was the Public Information Officer for the City of Creve Coeur in St. Louis County. She also spent four years in the advertising industry, specializing in online marketing and strategic research. In addition to her professional roles, Ms. McCoy actively contributes to her community as the public relations lead and spokesperson for St. Louis Mardi Gras. A proud St. Louis native, Ms. McCoy earned a BA in Communication from Saint Louis University.

Brett McDonald
Public Affairs Specialist
Great Lakes Water Authority
Detroit, MI



Mike McGill Principal WaterPIO Hampstead, NC



Navid Mehram
Chief Operating Officer, Wastewater Operating Services
Great Lakes Water Authority
Detroit, MI

Navid Mehram is the Chief Operating Officer of Wastewater Operating Services at the Great Lakes Water Authority (GLWA), bringing over 25 years of leadership and technical experience in

water and wastewater systems. Mr. Mehram oversees a wastewater system that serves over 2.3 million residents, approximately 30% of Ml's population. Under his leadership, GLWA has built a high-performing team recognized across the water sector for operational excellence and innovation.

Through strategic planning and vigilant management, Mr. Mehram has guided the organization through complex challenges, including the COVID-19 pandemic, the impacts of historic inflation, while optimizing operations, improving reliability and



leading to over \$600 million in infrastructure investments. He has spearheaded the development of a \$2 billion, 10-year Capital Improvement Plan, while maintaining fiscal responsibility with an average annual revenue increase of only 1.7% over the past nine years.

Before joining GLWA, Mr. Mehram served as Chief Engineer for the Oakland County Water Resources Commissioner's Office. There, he led the transition of the City of Pontiac's water and wastewater operations from private contract management to county-run operations. He also provided strategic oversight across a wide range of departments and facilities, including three treatment plants, over 200 pump stations, community wells, and retention basins.

Earlier in his career, Mr. Mehram was a consulting engineer specializing in the design and construction of wastewater treatment, recovery, and pumping systems. He is a licensed Professional Engineer in the State of Michigan and holds a BS in Civil Engineering from Wayne State University.



Vince Morris Senior Vice President KGL Communications Washington, DC

Vince Morris is the senior vice president at KGL Communications. In this role, he oversees marketing, new business development and develops and implements internal communications plans to

advance the firm's brand identity. In his previous role, he served as Vice President at the Clyde Group where he assisted a range of non-profits, trade associations and start-ups. His work there in a high-profile case before the Supreme Court was recognized by PR Daily.

Originally from Amherst, MA, Mr. Morris attended Boston University where he majored in Journalism and played varsity football for four years on a full scholarship. After he graduated, he worked as a newspaper reporter for 15 years in NC, DC and NY before leaving the field to pursue a career in public relations. He spent a decade in Congress working on both the House and Senate side for senior Democrats.

In his free time, Mr. Morris enjoys hiking, kayaking and bike riding along with writing mini reviews of books, magazines and movies.





Braxton Payne

Senior Strategist, Director of Research & Digital Communications The Kelley Group St. Louis, MO

Braxton Payne is a seasoned professional specializing in research, digital communications, and strategy. With a keen eye for datadriven solutions and innovative approaches, he has a proven

track record of crafting impactful campaigns and delivering measurable results. His expertise lies in blending strategic insights with creative execution to drive engagement and achieve organizational goals.

Mr. Payne also specializes in communications, direct mail, press, and fundraising strategy among other areas for his clients. He has earned recognition from The Missouri Times' list "30 under 30 in Missouri Politics" and "Top 100 List in Missouri Politics."

Mr. Payne earned a degree in Applied Sociology with five minors from Fontbonne University



Kenetta Ridgell

Director of Communications and Community Engagement Little Rock Water Reclamation Authority Little Rock, AR

Kenetta Ridgell has worked in public relations and communications for 25 years, with experience in the public, private, and non-profit sectors. She has been part of the team at

Little Rock Water Reclamation Authority for 10 years and was promoted to her current role as Director of Communications and Community Engagement in June 2024. Ms. Ridgell serves on the Advisory Council for the Arkansas Public Administration Consortium (APAC) and the Volunteers in Public Schools Board of Directors. She serves as board secretary of the D'Andre Seals Suicide Prevention Outreach Project and is a member of the Public Relations Society of America and Delta Sigma Theta Sorority, Inc. She holds a MA in Communications from Webster University and a BA in Journalism from the University of Arkansas at Pine Bluff. She also earned a Certified Public Manager certification and a Wastewater I operator's license. She is a 2024 graduate of Leadership Greater Little Rock Class XXXIX.

Melissa Reeves

Community Relationship Manager Johnson County Wastewater Johnson County, KS





Katie SheaCommunications Specialist
Springfield Water and Sewer Commission
Springfield, MA

Katie Shea is the Educational Outreach Manager for the Springfield Water and Sewer Commission (Commission), overseeing educational and workforce development initiatives, connecting residents to their drinking water, and supporting

public communications, media relations, outreach, and community events.

In 2023, Ms. Shea helped launch the Commission's Pipeline Program – a work-based learning paid summer internship program for high school students in Springfield. The program utilizes a rotational model, giving interns the opportunity to explore a variety of career opportunities in the water sector.

In addition to the Pipeline Program, Ms. Shea manages the Commission's other educational outreach and workforce development efforts including facility tours and programming for school groups and coordinating the Commission's Scholarship Program which helps aspiring water professionals complete coursework and earn licenses as they work to further establish a water sector career. Ms. Shea is also involved in local and regional educational and workforce development initiatives and is a member of the Massachusetts Water Works Association Education Committee.

Prior to joining the Commission, Ms. Shea worked in education and program development, managing educational programs and supporting high school students in planning for college and careers in Springfield Public Schools.

Ms. Shea has a bachelor's degree in communication from the University of Massachusetts Amherst and a master's in education from Springfield College.



Kierra Smith
Public Affairs Specialist
Detroit Water Sewerage Department
Detroit, MI

Kierra Smith is a strategic communicator, social media strategist/content creator and copy writer. Within the City of Detroit, Ms. Smith serves as the Media Relations and Digital Media

Specialist for the Detroit Water and Sewerage Department (DWSD), strategically utilizing both traditional and digital communications to proactively educate customers and coordinate reactive and episodic media requests collaborating with the assigned spokespersons. In this role, she also formulates internal communications for DWSD employees. Prior to joining DWSD, Ms. Smith worked within the private sector of the automotive industry facilitating digital stories and internal communications for a global



audience. Ms. Smith is a proud Detroiter, a Central Michigan University and American University Alumni and the active chair of the Public Relations Society of America (PRSA) Detroit Chapter Diversity Committee.



Karen Thomas
Marketing Manager
City of Dayton Department of Water
Dayton, OH

Karen Thomas is the Marketing Account Management Representative with the City of Dayton, Department of Water. Ms. Thomas has been with the City of Dayton for 19 years. In this

position, she is the Department's lead for marketing, communications, and branding of the department's services and value proposition. Ms. Thomas is responsible for telling the Department of Water's story through education, outreach, and awareness of Dayton's great-tasting, high-quality water, services, and expert staff.

In addition, she collaborates with Economic Development to market the Department's capacity for business expansion and relocation using Dayton's 1.5 trillion gallons of water as one of the key economic drivers.

Ms. Thomas works in the community to develop synergies, collaborations, sponsorships, and partnerships with other municipalities, water advocates/agencies, Dayton's local businesses, community organizations, schools, colleges, and universities for workforce development and marketing opportunities.

Ms. Thomas graduated from the University of Maryland in College Park, MD, with a BA in Business Administration. She has a master's degree in urban studies from the University of Akron in Akron, OH. Ms. Thomas attended Harvard Kennedy School of Executive Education Program: Kennedy School of Government Executive Education in State and Local Governments. Ms. Thomas is a proud member of Leadership Dayton's 2010 class. She received the City of Dayton's prestigious *Joseph T. Cline Award*, which honors current City of Dayton personnel who display excellence and dedication as City employees.



Josh Weinstein
President & Creative Director
Creative Co-op
Exeter, NH

With 30 years of experience directing communications and building brands, **Josh Weinstein** is a firm believer in the power of the big idea. As President and Creative Director of Creative Co-op,



he helps raise awareness, create new relationships, transform reputations and build trust for the agency's clients.

Born and raised in upstate NY, Mr. Weinstein graduated from Union College where he studied both engineering and English. He worked for advertising agencies in New England as a copywriter and creative director before founding Creative Co-op in 2001. Over the past 23 years, the company has built a reputation for excellence and effective communications while serving as a dedicated, astute, and valuable asset to the organizations it serves.

Mr. Weinstein started the agency based on the belief that the most successful strategic, conceptual and creative work is developed from a partnership perspective. The agency has grown over time and today provides a wide range of services, ranging from planning and consulting to advocacy communications, brand development, integrated marketing, digital communications, video, photography, website design, app development, and more.

When he's not at the office or on the road meeting with clients, you'll probably find him in the mountains, at the beach or on the water.



Matt Wittern Senior Consultant Raftelis Denver, CO

Matt Wittern has a 20+ year public relations career serving clients and customers in the public utility, engineering and construction sectors. He excels at designing and implementing strategic

communications campaigns that incorporate stakeholder input to inform, advocate and achieve behavior change. His specialty is successfully translating complex subjects and concepts into messages that are easily understood by target audiences. At Raftelis, he manages strategic communications planning and implementation, as well as stakeholder engagement initiatives. Prior to joining Raftelis, Mr. Wittern managed a variety of public affairs efforts at Denver Water, which included designing the public engagement and public information strategies for nearly a billion dollars' worth of infrastructure projects, spearheading the public process for the utility's policy decision regarding Community Water Fluoridation, and led development of processes to gain stakeholder support for preventative maintenance on critical infrastructure. He earned a BA in journalism, is Accredited in Public Relations (APR) from the Public Relations Society of America (PRSA) and achieved status as a Project Management Professional (PMP) from the Project Management Institute. Mr. Wittern has presented at national conferences including the American Water Works Association's ACE and the City-County Communications and Marketing Association's (3CMA) Annual Conference. Mr. Wittern's work has earned prestigious Gold Pick Awards from the Colorado Chapter of PRSA and SAVVY Awards from 3CMA.





Lara Wyss President Responsible Flushing Alliance Seattle, WA

Lara Wyss have been a public relations and corporate communications professional for over 20 years, with a focus on consumer products, environmental affairs, reputation

management, and crisis communications. As the President of Responsible Flushing Alliance, a nonprofit organization that educates consumers about smart flushing practices, Ms. Wyss created and launched the association with the support of a coalition of CPG companies. Ms. Wyss also serve as the primary spokesperson and lead the campaign work with their PR agency, member companies, and stakeholders.

In addition, Ms. Wyss am the President of LaraPR LLC, a public relations consultancy that provides strategy and marketing communications services to clients in various sectors, such as finance, technology, health, and education. She leverages her expertise and network of consultants to craft compelling stories and deliver results that align with her client's goals and values. Ms. Wyss is passionate about using her skills and experience to make a positive difference in the world.



Aubrey Ziems
Public Affairs Specialist
Detroit Water and Sewerage Department
Detroit, MI

Aubrey Ziems is a creative professional specializing in branding, graphic design, communications, and public affairs. At the City of Detroit Water & Sewerage Department (DWSD), she led the integration of the City's new branding within all

DWSD collateral, stationary and signage, and handles the day-to-day design of impactful marketing, educational and episodic materials, such as billboards, print ads, fliers, door hangers and other publications, intended to reach Detroit residents and businesses. Ms. Ziems is an integral team member within the public affairs division at DWSD, not only creating marketing materials but also advising other divisions on how the materials will be utilized. She also serves as a board member and designer for SON International, a non-profit focused on access to clean water, hygiene and sanitation education efforts. With over 10 years in the industry, Ms. Ziems is known for her strong design skills, brand consistency, and ability to deliver effective, clear, audience-focused communication.