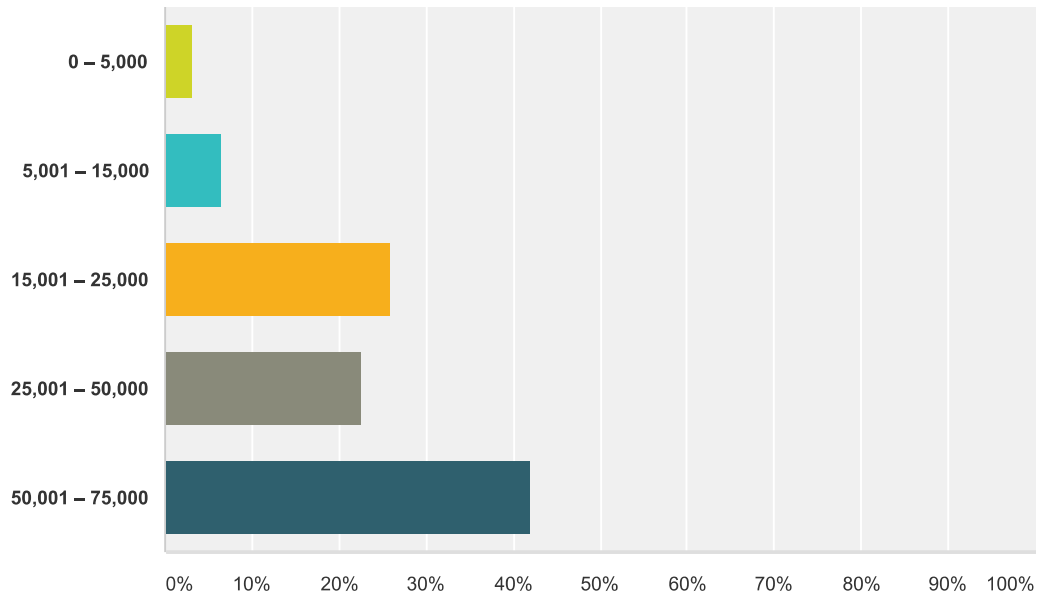


Q1 What is the service area population of your agency?

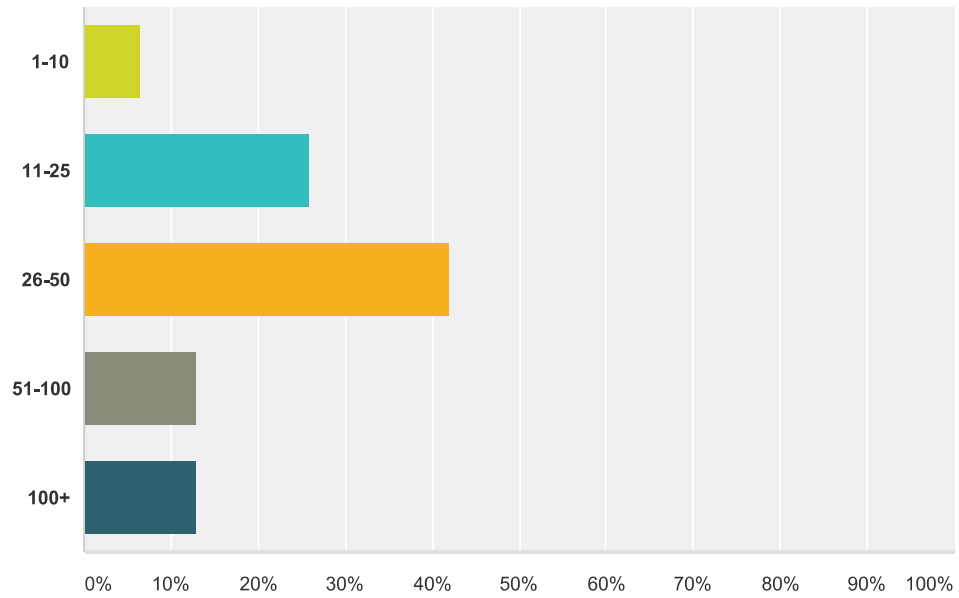
Answered: 31 Skipped: 0



Answer Choices	Responses
0 – 5,000	3.23% 1
5,001 – 15,000	6.45% 2
15,001 – 25,000	25.81% 8
25,001 – 50,000	22.58% 7
50,001 – 75,000	41.94% 13
Total	31

Q2 How many staff are employed at your utility?

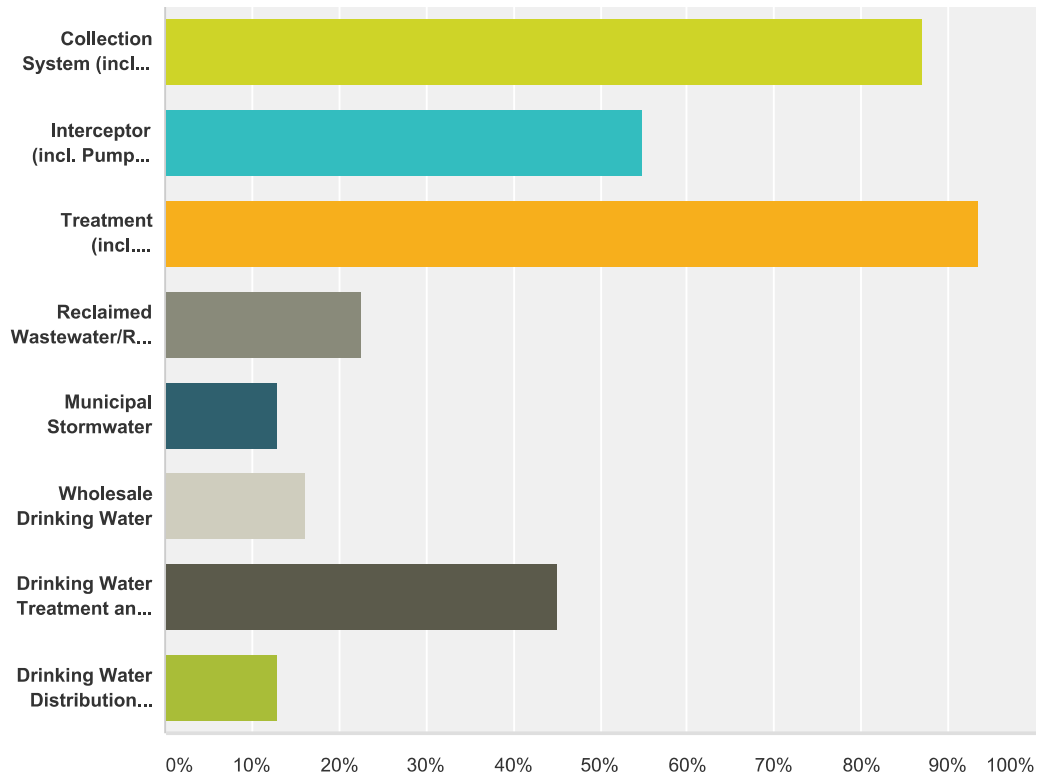
Answered: 31 Skipped: 0



Answer Choices	Responses
1-10	6.45% 2
11-25	25.81% 8
26-50	41.94% 13
51-100	12.90% 4
100+	12.90% 4
Total	31

Q3 What services does your utility provide? (Check all that apply)

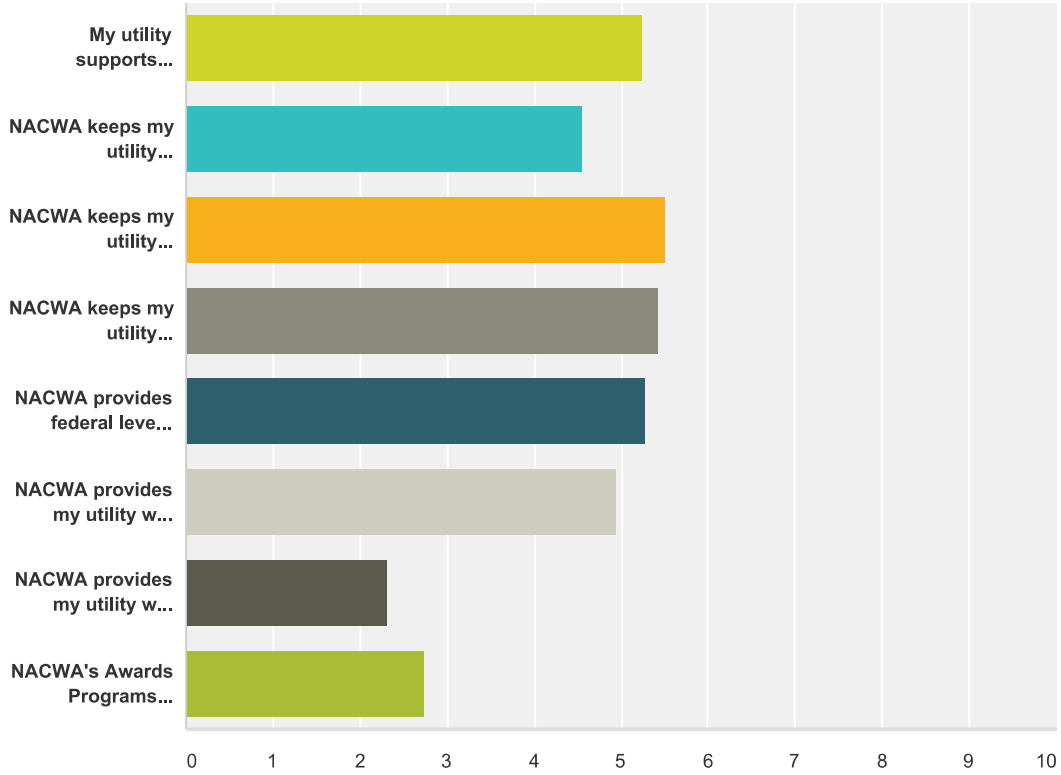
Answered: 31 Skipped: 0



Answer Choices	Responses
Collection System (incl. Pump Stations)	87.10% 27
Interceptor (incl. Pump Stations)	54.84% 17
Treatment (incl. Biosolids Management)	93.55% 29
Reclaimed Wastewater/Reuse	22.58% 7
Municipal Stormwater	12.90% 4
Wholesale Drinking Water	16.13% 5
Drinking Water Treatment and Distribution	45.16% 14
Drinking Water Distribution only	12.90% 4
Total Respondents: 31	

Q4 Why is membership in NACWA important to your organization? [Rank in order of importance]

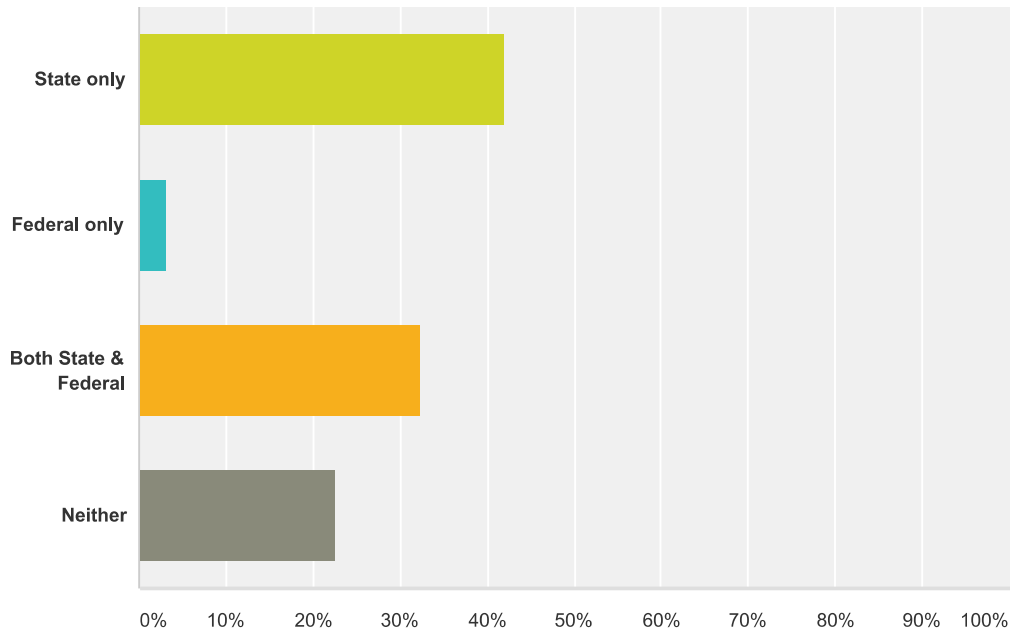
Answered: 31 Skipped: 0



	1	2	3	4	5	6	7	8	Total	Score
My utility supports NACWA's advocacy efforts on behalf of the industry	16.13% 5	16.13% 5	19.35% 6	9.68% 3	19.35% 6	6.45% 2	6.45% 2	6.45% 2	31	5.23
NACWA keeps my utility up-to-date on legal issues that may impact us	9.68% 3	6.45% 2	16.13% 5	12.90% 4	19.35% 6	22.58% 7	12.90% 4	0.00% 0	31	4.55
NACWA keeps my utility up-to-date on regulatory issues that may impact us	16.13% 5	25.81% 8	16.13% 5	9.68% 3	16.13% 5	6.45% 2	3.23% 1	6.45% 2	31	5.52
NACWA keeps my utility up-to-date on legislative issues that may impact us	12.90% 4	12.90% 4	19.35% 6	35.48% 11	6.45% 2	6.45% 2	3.23% 1	3.23% 1	31	5.42
NACWA provides federal level involvement before regulations reach the local level	22.58% 7	16.13% 5	6.45% 2	19.35% 6	9.68% 3	9.68% 3	16.13% 5	0.00% 0	31	5.29
NACWA provides my utility with a voice on important issues	16.13% 5	16.13% 5	12.90% 4	3.23% 1	12.90% 4	32.26% 10	3.23% 1	3.23% 1	31	4.94

Q5 Do you currently have an established relationship with your elected officials?

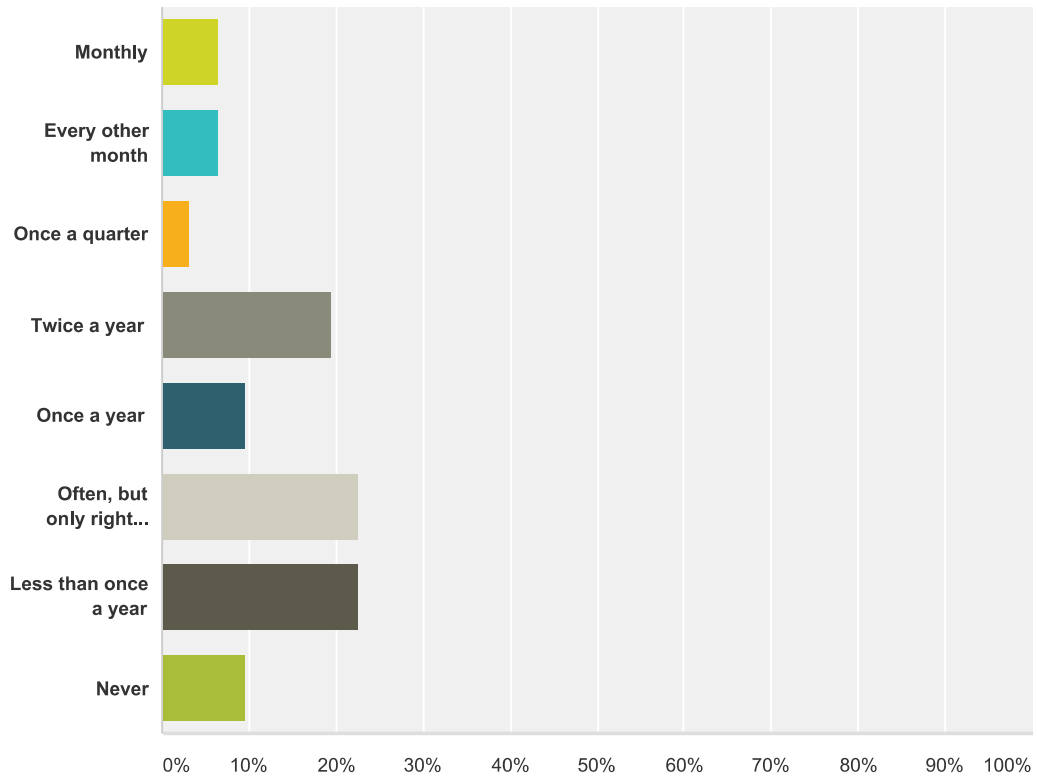
Answered: 31 Skipped: 0



Answer Choices	Responses	
State only	41.94%	13
Federal only	3.23%	1
Both State & Federal	32.26%	10
Neither	22.58%	7
Total		31

Q6 How often do you typically contact your elected officials on behalf of your utility?

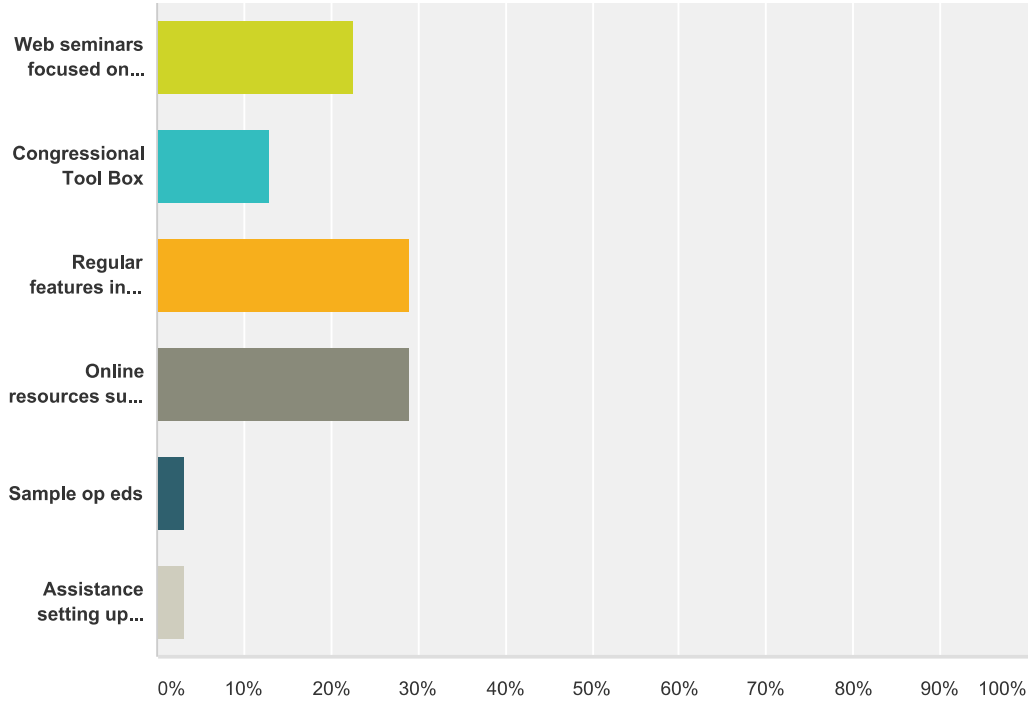
Answered: 31 Skipped: 0



Answer Choices	Responses
Monthly	6.45% 2
Every other month	6.45% 2
Once a quarter	3.23% 1
Twice a year	19.35% 6
Once a year	9.68% 3
Often, but only right before and during legislative sessions	22.58% 7
Less than once a year	22.58% 7
Never	9.68% 3
Total	31

Q7 What types of advocacy learning opportunities and/or resources would enhance your membership experience?

Answered: 31 Skipped: 0

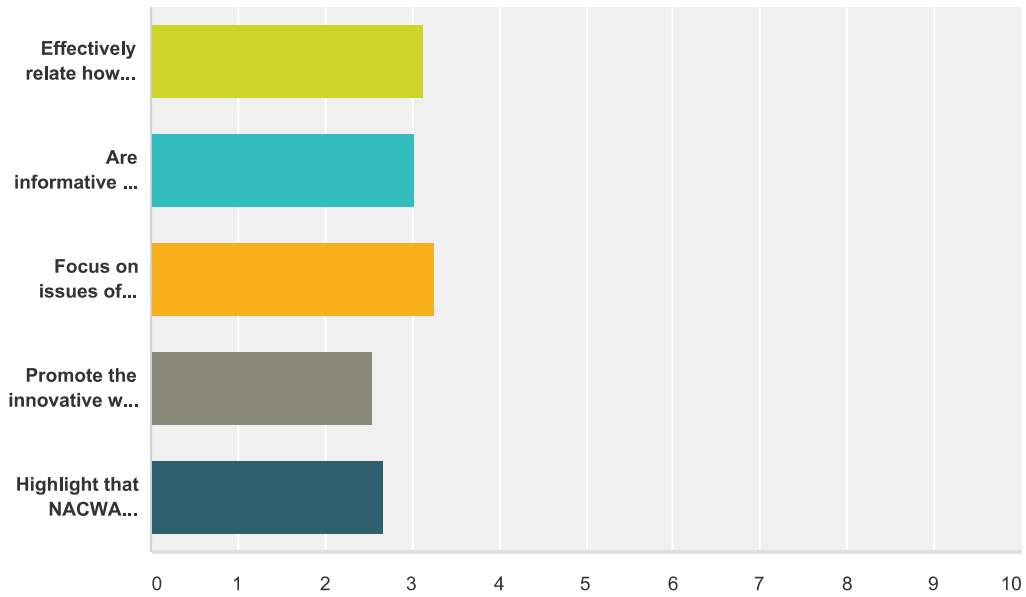


Answer Choices	Responses
Web seminars focused on meeting with elected officials	22.58% 7
Congressional Tool Box	12.90% 4
Regular features in NACWA publications	29.03% 9
Online resources such as position papers	29.03% 9
Sample op eds	3.23% 1
Assistance setting up meetings with elected officials	3.23% 1
Total	31

#	Other (please specify)	Date
	There are no responses.	

Q8 NACWA's communications....

Answered: 31 Skipped: 0

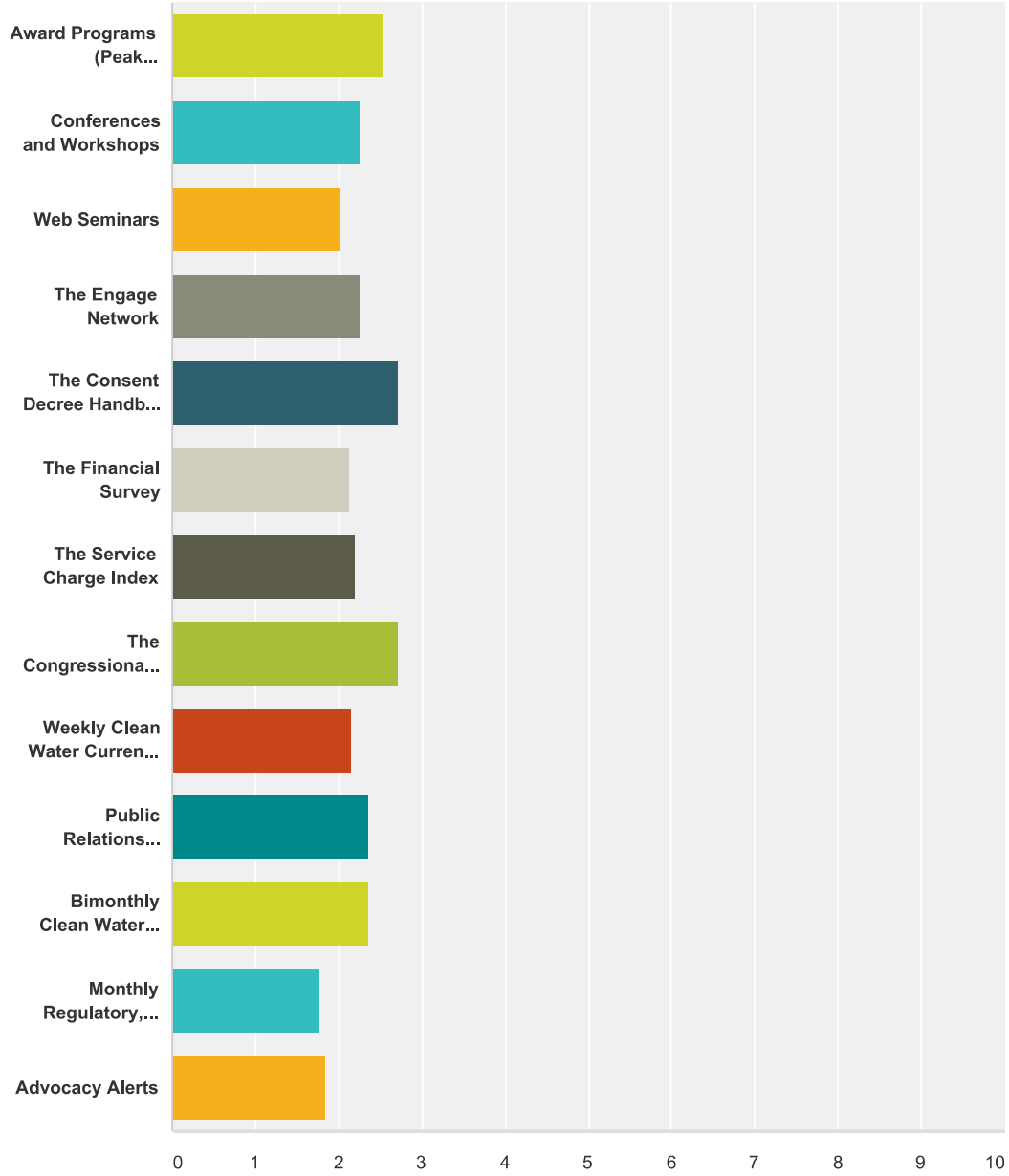


	Strongly Disagree	Disagree	Agree	Strongly Agree	Total	Weighted Average
Effectively relate how NACWA's national advocacy impacts utilities on a local level.	0.00% 0	9.68% 3	67.74% 21	22.58% 7	31	3.13
Are informative and support my daily operations.	0.00% 0	16.13% 5	64.52% 20	19.35% 6	31	3.03
Focus on issues of importance to my utility.	0.00% 0	3.23% 1	67.74% 21	29.03% 9	31	3.26
Promote the innovative work being done at small & medium size utilities.	3.23% 1	41.94% 13	51.61% 16	3.23% 1	31	2.55
Highlight that NACWA represents utilities of all sizes across the country.	3.23% 1	32.26% 10	58.06% 18	6.45% 2	31	2.68

#	Other (please specify)	Date
	There are no responses.	

Q9 Rate the following features of membership in terms of importance to your utility.

Answered: 31 Skipped: 0



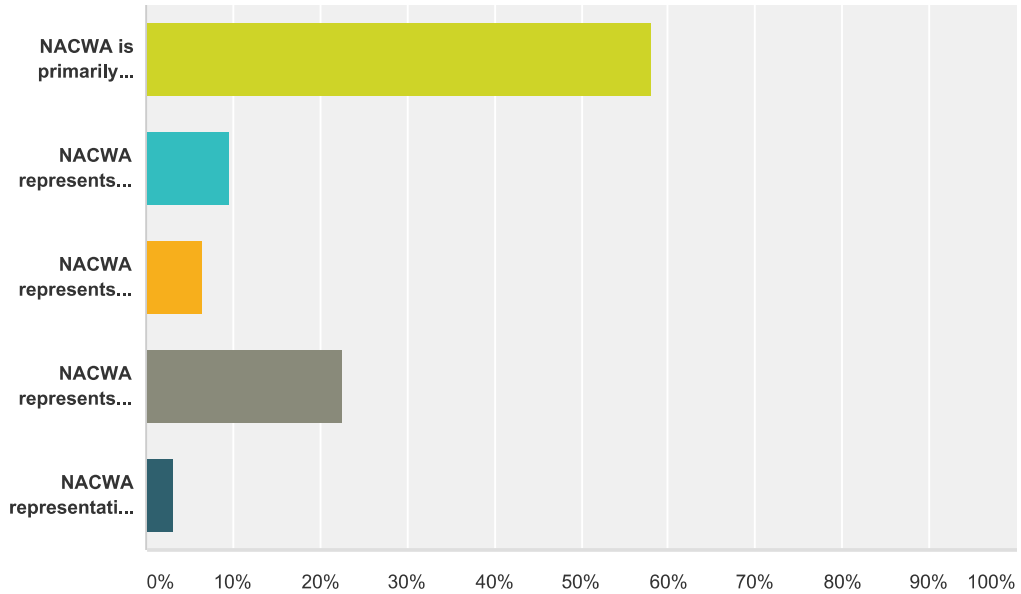
2016 Small & Medium Utility Survey

The Engage Network	9.68% 3	61.29% 19	22.58% 7	6.45% 2	0.00% 0	31	2.26
The Consent Decree Handbook and other legal tools for managing risk	9.68% 3	25.81% 8	48.39% 15	16.13% 5	0.00% 0	31	2.71
The Financial Survey	19.35% 6	51.61% 16	25.81% 8	3.23% 1	0.00% 0	31	2.13
The Service Charge Index	25.81% 8	35.48% 11	32.26% 10	6.45% 2	0.00% 0	31	2.19
The Congressional Tool Box	9.68% 3	29.03% 9	41.94% 13	19.35% 6	0.00% 0	31	2.71
Weekly Clean Water Current e-newsletter	12.90% 4	64.52% 20	16.13% 5	6.45% 2	0.00% 0	31	2.16
Public Relations Resources	9.68% 3	48.39% 15	38.71% 12	3.23% 1	0.00% 0	31	2.35
Bimonthly Clean Water Advocate e-newsletter	6.45% 2	58.06% 18	29.03% 9	6.45% 2	0.00% 0	31	2.35
Monthly Regulatory, Legislative, & Quarterly Legal Updates	32.26% 10	61.29% 19	3.23% 1	3.23% 1	0.00% 0	31	1.77
Advocacy Alerts	25.81% 8	64.52% 20	9.68% 3	0.00% 0	0.00% 0	31	1.84

#	Other (please specify)	Date
	There are no responses.	

Q10 What is your perception of the composition of NACWA's utility membership?

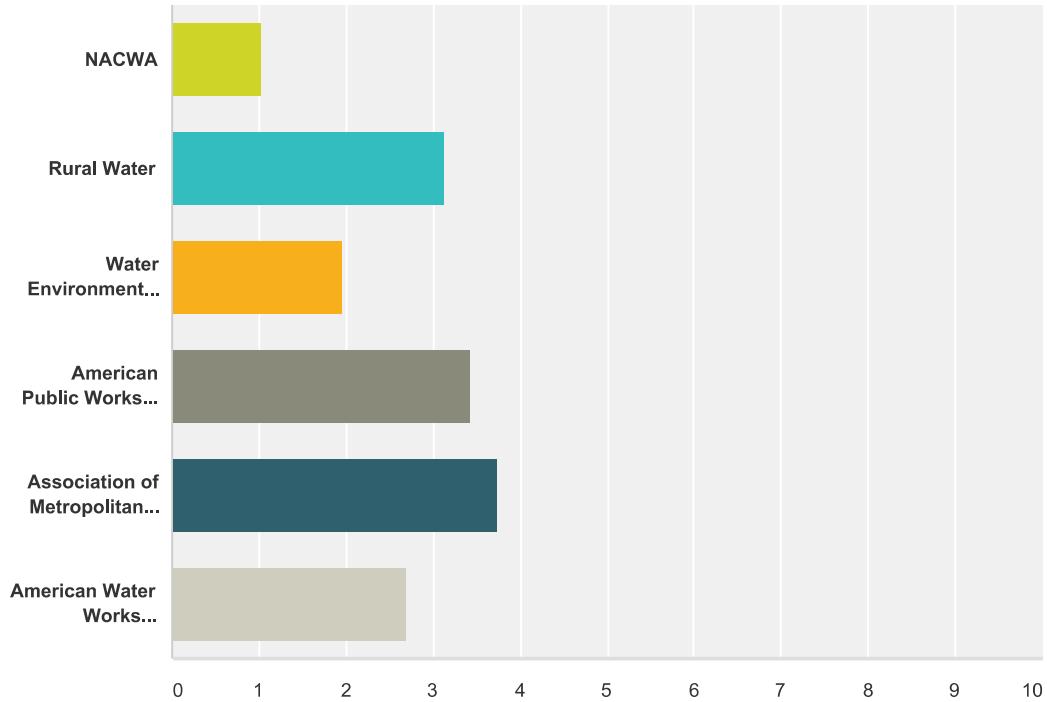
Answered: 31 Skipped: 0



Answer Choices	Responses	
NACWA is primarily comprised of large utilities.	58.06%	18
NACWA represents utilities of all sizes.	9.68%	3
NACWA represents utilities from all regions.	6.45%	2
NACWA represents utilities of all sizes from all regions.	22.58%	7
NACWA representation is lacking in its geographic diversity.	3.23%	1
Total		31

Q11 Please select the answer that most accurately describes the role each organization below plays in your professional life.

Answered: 31 Skipped: 0



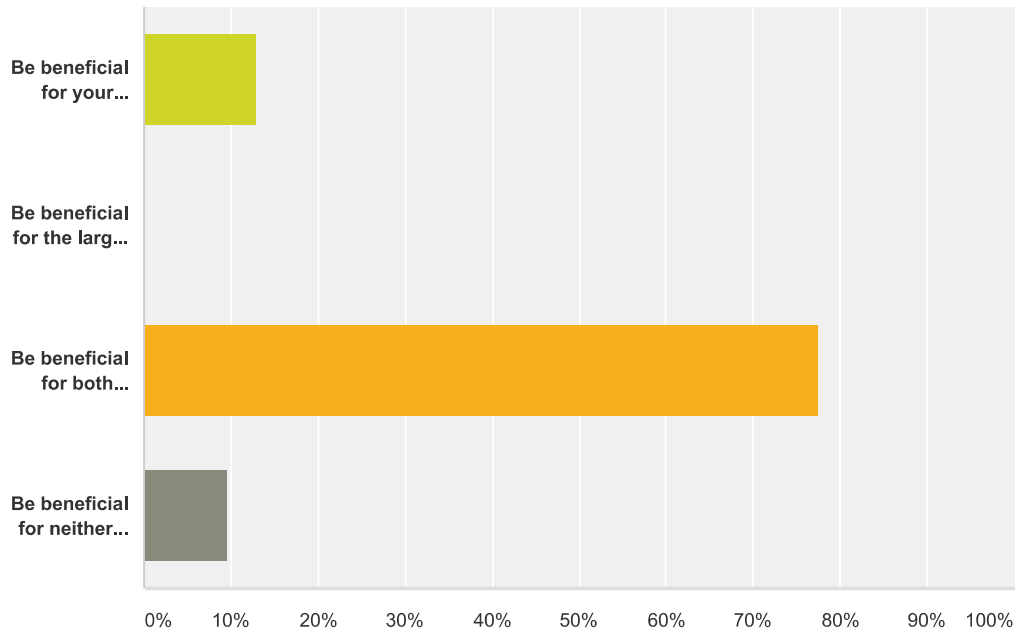
	Primary organization for information and advocacy	Primary organization for professional development	Primary organization for networking	Not a member/Unfamiliar	Total	Weighted Average
NACWA	96.67% 29	3.33% 1	0.00% 0	0.00% 0	30	1.03
Rural Water	10.00% 3	23.33% 7	10.00% 3	56.67% 17	30	3.13
Water Environment Federation (WEF)	19.35% 6	67.74% 21	9.68% 3	3.23% 1	31	1.97
American Public Works Association (APWA)	10.71% 3	10.71% 3	3.57% 1	75.00% 21	28	3.43
Association of Metropolitan Water Agencies (AMWA)	6.67% 2	3.33% 1	0.00% 0	90.00% 27	30	3.73

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4	WV RWA	5/3/2016 8:30 AM
5	OWEA and OAWWA	5/3/2016 8:27 AM
6	Illinois Association of Wastewater Agencies	5/2/2016 10:19 PM
7	NC	5/2/2016 4:27 PM

Q12 A partnership between your utility and a larger utility could...

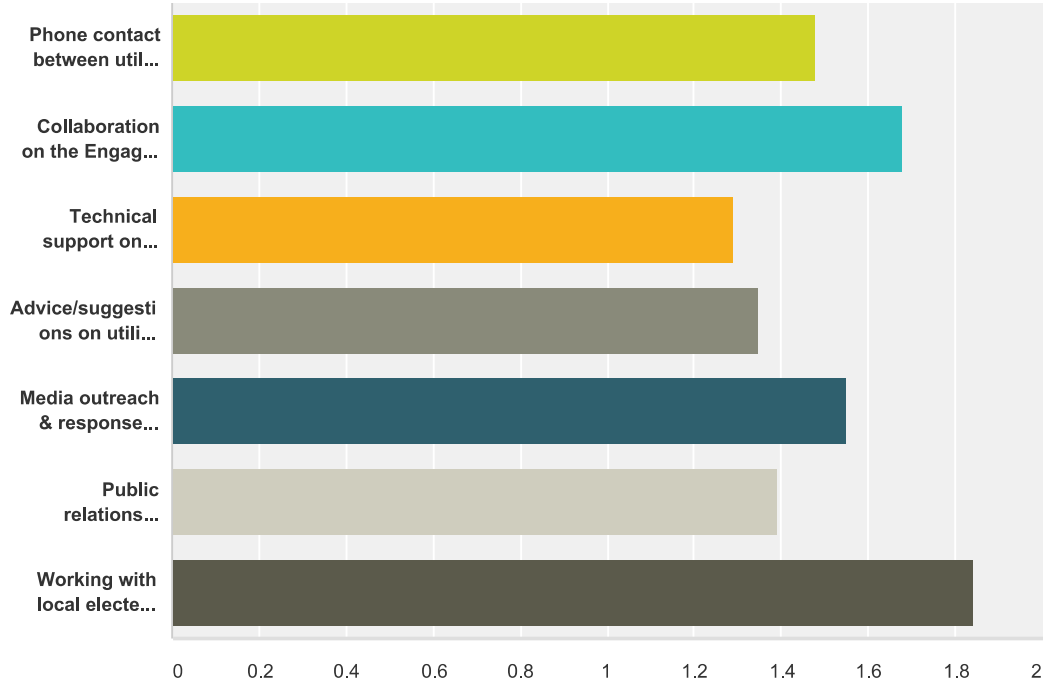
Answered: 31 Skipped: 0



Answer Choices	Responses
Be beneficial for your utility by leveraging knowledge, resources, and information from the larger utility.	12.90% 4
Be beneficial for the larger utility by sharing perspectives, approaches, and experiences from your utility.	0.00% 0
Be beneficial for both utilities.	77.42% 24
Be beneficial for neither utility.	9.68% 3
Total	31

Q13 Which of the following would be useful aspects of a partnership program pairing your utility with a larger utility?

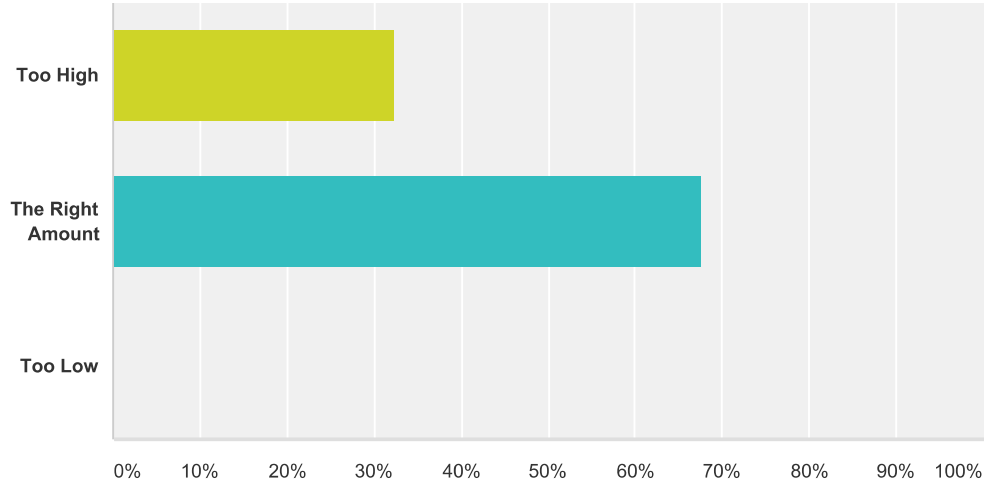
Answered: 31 Skipped: 0



	Extremely Useful	Neutral	Not Useful at All	Total	Weighted Average
Phone contact between utility executives	54.84% 17	41.94% 13	3.23% 1	31	1.48
Collaboration on the Engage network	35.48% 11	61.29% 19	3.23% 1	31	1.68
Technical support on operational issues	74.19% 23	22.58% 7	3.23% 1	31	1.29
Advice/suggestions on utility management issues	64.52% 20	35.48% 11	0.00% 0	31	1.35
Media outreach & response support & shared resources	48.39% 15	48.39% 15	3.23% 1	31	1.55
Public relations support & shared resources	61.29% 19	38.71% 12	0.00% 0	31	1.39
Working with local elected officials	29.03% 9	58.06% 18	12.90% 4	31	1.84

Q14 Based on the value your utility receives from NACWA, do you believe your membership dues are:

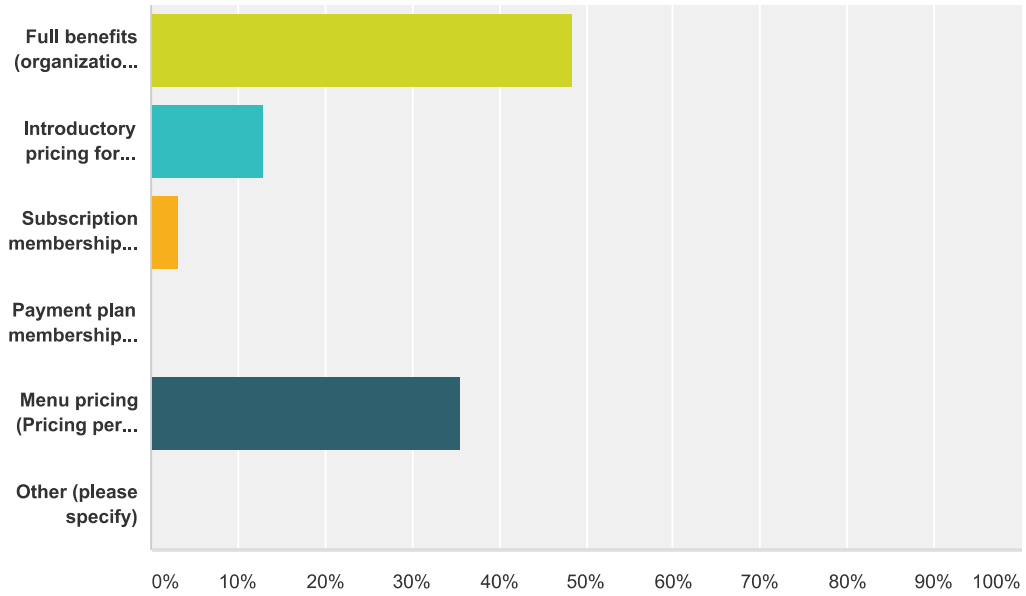
Answered: 31 Skipped: 0



Answer Choices	Responses	
Too High	32.26%	10
The Right Amount	67.74%	21
Too Low	0.00%	0
Total		31

Q15 Which of the following membership structures do you feel would be most attractive to current and/or potential small and medium size utilities?

Answered: 31 Skipped: 0

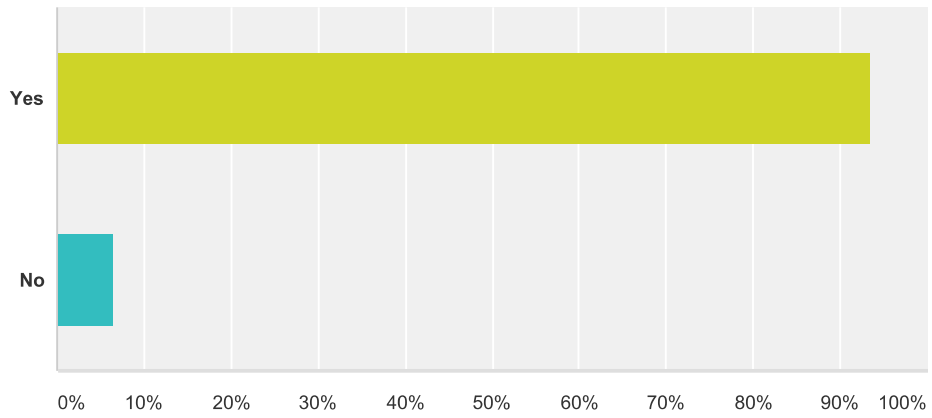


Answer Choices	Responses
Full benefits (organization wide) based on service area population (NACWA's current structure)	48.39% 15
Introductory pricing for membership	12.90% 4
Subscription membership (Pricing per # of individuals accessing benefits)	3.23% 1
Payment plan membership pricing	0.00% 0
Menu pricing (Pricing per membership service)	35.48% 11
Other (please specify)	0.00% 0
Total	31

#	Other (please specify)	Date
	There are no responses.	

Q16 Would you recommend NACWA membership to a colleague?

Answered: 31 Skipped: 0



Answer Choices	Responses	
Yes	93.55%	29
No	6.45%	2
Total		31

2016 Small & Medium Utility Survey

Q17 Name

Answered: 31 Skipped: 0

#	Responses	Date
1	Colin Schmidt	5/23/2016 11:47 AM
2	Carol Reed	5/20/2016 12:23 PM
3	Vincent Miles	5/20/2016 9:51 AM
4	Joe Findlay	5/20/2016 9:08 AM
5	Jeremiah Johnson	5/19/2016 11:58 PM
6	Tom Witherspoon	5/11/2016 9:57 AM
7	John Kantorek	5/10/2016 9:44 AM
8	Karen Pallansch	5/9/2016 11:45 AM
9	Todd Danielson	5/9/2016 11:30 AM
10	Darren Cardwell	5/9/2016 10:11 AM
11	Michael Wynne	5/9/2016 9:42 AM
12	Jose L. Lozano	5/6/2016 9:48 PM
13	Erik Brown	5/6/2016 4:31 PM
14	gary clough	5/6/2016 4:25 PM
15	Mike Gardner	5/6/2016 4:19 PM
16	Brian	5/6/2016 3:55 PM
17	Richard G. Simms	5/3/2016 4:56 PM
18	Susan Holmes	5/3/2016 12:22 PM
19	Nick Menninga	5/3/2016 9:47 AM
20	John Dunn	5/3/2016 9:44 AM
21	Ed Saxon	5/3/2016 8:58 AM
22	Susanne Lawton	5/3/2016 8:30 AM
23	John Habig	5/3/2016 8:27 AM
24	Stephen R. Maney	5/2/2016 10:19 PM
25	Brad Jones	5/2/2016 5:11 PM
26	Jeanie Grandstaff	5/2/2016 5:05 PM
27	John Ewell	5/2/2016 4:54 PM
28	Ed Kerwin	5/2/2016 4:27 PM
29	David Peterson	5/2/2016 4:11 PM

2016 Small & Medium Utility Survey

Q18 Email address

Answered: 31 Skipped: 0

#	Responses	Date
1	cschmidt@gardencityidaho.org	5/23/2016 11:47 AM
2	creed@huntsvilletx.gov	5/20/2016 12:23 PM
3	Vincent@pbwastewater.com	5/20/2016 9:51 AM
4	jfindlay@lockport.org	5/20/2016 9:08 AM
5	jjohnson@beckleysanitaryboard.org	5/19/2016 11:58 PM
6	twitherspoon@johnsoncitytn.org	5/11/2016 9:57 AM
7	jkantorek@sbrsa.org	5/10/2016 9:44 AM
8	karen.pallansch@alexrenew.com	5/9/2016 11:45 AM
9	tdanielson@avonlakewater.org	5/9/2016 11:30 AM
10	dcardwell@hpud.org	5/9/2016 10:11 AM
11	mwynne@hanovertownship.com	5/9/2016 9:42 AM
12	jll13@cornell.edu	5/6/2016 9:48 PM
13	erikb@novatosan.com	5/6/2016 4:31 PM
14	gclough@sidneyoh.com	5/6/2016 4:25 PM
15	mgardner@bgmu.com	5/6/2016 4:19 PM
16	bhess@libertymo.gov	5/6/2016 3:55 PM
17	r.simmsengineering@gmail.com	5/3/2016 4:56 PM
18	stannerholmes@gmail.com	5/3/2016 12:22 PM
19	nmanninga@dgsd.org	5/3/2016 9:47 AM
20	jdunn@cityofames.org	5/3/2016 9:44 AM
21	eds@bjwsa.org	5/3/2016 8:58 AM
22	gm@jcpsd.com	5/3/2016 8:30 AM
23	jhabig@lebanonohio.gov	5/3/2016 8:27 AM
24	maney@wsd.dst.il.us	5/2/2016 10:19 PM
25	bjones@greenvillems.org	5/2/2016 5:11 PM
26	jgrandstaff@hopewellva.gov	5/2/2016 5:05 PM
27	jewell@ci.lynnwood.wa.us	5/2/2016 4:54 PM
28	ekerwin@owasa.org	5/2/2016 4:27 PM
29	david@ceawater.com	5/2/2016 4:11 PM