



*2018 Utility Leadership Conference & 48<sup>th</sup> Annual Meeting  
Management & Governance for a  
Sustainable Clean Water Future*

*July 23 - 26, 2018  
Boston Marriott Copley Place  
Boston, MA*

Δ – Board of Directors Committees

*All meetings on the 4<sup>th</sup> Floor unless otherwise listed.*

*(Agenda as of July 11, 2018)*

Monday, July 23

*Afternoon*

1:00 – 4:30      Registration  
*Registration Desk B*

2:30 – 4:00      Joint Legal Affairs & Climate and Resiliency Committee  
*Salon E*      (open to non-committee members)  
The joint meeting will focus on a recent report issued by the Conservation Law Foundation regarding potential areas of liability arising from climate change, as well as recent litigation alleging similar claims. Discussion will center on potential impacts on and responses from the water sector.

*Evening*

5:30 – 6:30      Registration  
*Atrium Foyer,  
3<sup>rd</sup> Floor*

5:30 – 6:00      First Time Attendee and New Member Meet & Greet  
*Atrium, 3<sup>rd</sup> Floor*      NACWA invites all first-time conference attendees and new members for cocktails and collaboration with staff, leadership and utility peers. Don't miss out on this opportunity to learn more about the association and make valuable connections!

6:00 – 7:00      Welcoming Reception  
*Atrium, 3<sup>rd</sup> Floor*

## Tuesday, July 24

### *Morning*

7:00 – 9:00 Executive Committee Δ  
*Falmouth*

8:30 – 2:00 Registration  
*Registration Desk B*

9:00 – 10:00 Spouse & Guest Lounge  
*New Hampshire,  
5<sup>th</sup> Floor*

9:00 – 10:15 Facility and Collection Systems Committee  
*Salon E*  
(open to non-committee members)  
The Facility & Collection Systems Committee will first focus on EPA’s development of a rule to address blending of peak wet weather flows from separate sewer systems, with a discussion of what the Association’s position should be as it engages with the Agency. The Committee will also discuss developments related to EPA’s actions on enforcement versus compliance assistance and potential opportunities for additional flexibility for utilities.

10:30 – 11:45 Water Quality Committee  
*Salon E*  
(open to non-committee members)  
The Water Quality Committee meeting will feature a discussion with key EPA Headquarters staff on the issues surrounding the approval of water quality variances, including the obstacles clean water utilities encounter when working with state and EPA officials. Meeting participants will have a chance to raise their top water quality-related challenges during the Member Roundtable and updates on several late-breaking issues will be provided.

### *Afternoon*

1:30 – 4:00 Policy Committee Meeting and Issue Update  
*Salon E*  
(open to non-committee members)  
The Policy Committee meeting will feature two discussions on water workforce issues and the intersection between the Clean Water Act and Safe Drinking Water Act. Updates on the latest legislative and regulatory issues will be provided and the leaders of NACWA’s Standing Committees not meeting in Boston will share their top policy challenges for discussion and input.

1:30 – 3:30 Small and Midsize Utility Technology and Management Workshop (*RSVP  
Required; Utilities Only*)  
*Provincetown*  
Join your fellow small and midsize utilities for a discussion of your current technology and management needs and how the water sector can best provide the resources you require. The experts at Isle will be leading this interactive session to seek your input on what your utility needs and how best to share information with you and among your peers.

4:00 – 5:00            One-2-One Networking Event  
*St. Botolph, 2<sup>nd</sup> Floor* We hope you'll take advantage of this unique opportunity to connect with your clean water colleagues. Time has been set aside to facilitate connection among clean water agencies themselves – and between agencies and the private sector community that serves them. Interested in a 15-minute One-2-One connection on specific plans, programs, or practices? Invitation opportunities will be available as the conference approaches.

*Evening*

6:00 – 7:30            Awards Ceremony & Reception  
*Salons A-D* Join us for a celebratory evening honoring exceptional NACWA utilities, facilities, and individuals for their efforts in management, compliance, and advocacy. The evening will begin with a festive Awards Ceremony and a not-to-be-missed multimedia presentation featuring our first-time *Platinum Peak Performance* award winning facilities. Following the Ceremony, join your colleagues in celebrating the evening's honorees at an Awards Reception.

7:30 – 9:30            Women's Water Network Dinner  
*Towne Stove & Spirits* Women water sector leaders attending the conference are invited to join our  
*900 Boylston St.* conference keynote, body language expert Janine Driver – a.k.a. The Lyin' Tamer – for a relaxed and informative evening of conversation and connection.

Wednesday, July 25

*Morning*

8:30 – 4:00            Registration  
*Registration Desk B*

9:00 – 10:00          Spouse & Guest Lounge  
*New Hampshire,*  
*5<sup>th</sup> Floor*

9:00 – 12:00          **PLENARY SESSION I**

*Salon E*

*Opening Remarks*

**Mark Sanchez**

NACWA President

Executive Director

Albuquerque Bernalillo County Water Utility Authority

Albuquerque, NM

*Welcoming Remarks*

**The Honorable Martin J. Walsh**

Mayor

City of Boston

Boston, MA

*Leadership Keynote Address*

**The Cooperation Paradigm: How to Talk Like a Hostage Negotiator to Get the Best Result in a Difficult Situation**

Janine Driver's keynote address will explore the gravity and importance of the words we choose during difficult or tense situations. She'll share her insights as a former ATF Investigator, NY Times Best-Selling author and renowned body language & communications expert to guide attendees through a practical exercise in understanding and putting to use the Cooperation Paradigm – leaving them ready to look at the world in a new way.

Janine spent over 16 years as a federal law enforcement officer within the Department of Justice and now shares her cunning people-reading skills with thousands who work in the field of executive leadership, law enforcement, finance, law, human resources and sales; as well as the ATF, FBI, CIA, and DIA.

**Janine Driver, aka “The Lyin’ Tamer”**

Chief Executive Officer, Body Language Institute  
New York Times Best-Selling Author  
International Trainer  
Award-Winning Keynote Speaker  
Retired ATF Investigator

10:15-10:30

NETWORKING BREAK

*Roundtable Discussion*

**International Perspectives on Governance**

As the US explores models for utility governance that can better position the current, highly-fragmented water sector for the future, models from around the globe provide helpful insights and lessons learned. Perspectives from Portugal, Australia and other international efforts will set the stage for a conversation around solutions that could work domestically.

*Featured Presentation*

**Carlos Pova**

Aide to the Director of Clients  
AdRA-Aguas da Regiao de Aveiro, SA  
Aveiro, Portugal

*Facilitator*

**Howard M. Neukrug**

Professor of Professional Practice, University of Pennsylvania  
Director, The Water Center at Penn  
Senior Advisor, Global Water Leaders Group  
Philadelphia, PA

*Roundtable Participants*

**Carlos Pova**

AdRA-Aguas da Regiao de Aveiro, SA

**Stuart Wilson**

Deputy Executive Director  
Water Services Association of Australia  
Sydney, New South Wales, Australia

**David McDonald**

Professor, Global Development Studies  
Queen's University  
Kingston, Ontario, Canada

11:45 – 12:00

*Annual Association Business Meeting*

Report of the President  
Report of the Treasurer  
Election of Directors  
Report of the Chief Executive Officer

*Closing Remarks*

**Mark Sanchez**

NACWA President

*Afternoon*

12:15 – 2:30

*Salon A-D*

Board of Directors Meeting

2:45 – 5:00

*Salon E*

**PLENARY SESSION II**

*Opening Remarks*

**Mark Sanchez**

NACWA President

*Roundtable Discussion*

**Reflecting on the Future of the US Water Sector**

Peer-to-peer networks and other assistance models may provide some relief for those water utilities not able to keep pace with compliance and investment needs, but broader change – including public-led regionalization efforts and involvement of the private sector – will also be needed. Utility leaders from across the US will share their perspectives on the current state of the water sector and how efforts to address governance concerns may play out.

*Featured Presentation*

**Janet Coppinger**

Administrator  
Lake County Special Districts  
Lakeport, CA

*Facilitator*

**Mike Hope**

Greeley and Hansen  
Principal and Managing Director  
Greeley and Hansen LLC  
Philadelphia, PA

*Participants*

**D. Michael Mucha**

*Chair, NACWA Climate & Resiliency Committee*  
Chief Engineer & Director  
Madison Metropolitan Sewerage District  
Madison, WI

**David Stanton**

President, Utility Operations and Federal Services  
Suez  
Paramus, NJ

**Bill Teichmiller**

Chief Executive Officer  
EJ Water Cooperative, Inc.  
Dieterich, IL

**Janet Coppinger**

Lake County Special Districts

*Innovation and Technology Dialogue*

**Enabling Innovation in the Clean Water Community**

Innovation and the adoption of new technologies will become increasingly important as regulatory requirements mount and infrastructure needs grow. Never has it been more important for utility leaders and technology providers to collaborate on solutions for tomorrow. Following brief opening remarks, utility and technology representatives will have a unique opportunity to mingle in a reception-style setting.

*Facilitator*

**Chris Hornback**

Deputy CEO  
NACWA  
Washington, DC

*Opening Perspectives*

**Debra Coy**

Partner  
XPV Water Partners  
Clarksville, MD

**George Hawkins**

Executive in Residence  
XPV Water Partners  
Washington, DC

*Innovators*

**Mahesh Lunani**

Founder and Chief Executive Officer  
Aquasight  
Troy, MI

**Todd Sturtz**

Director of Sales  
Deragger, Inc.  
Vancouver, WA

**James Horton**

Vice President - Process  
Aqua Aerobic Systems, Inc  
Loves Park, IL

**Gregory Quist**

President/Chief Executive Officer  
SmartCover Systems  
Escondido, CA

**Ed Quilty**

Chief Executive Officer  
Aquatic Informatics  
Vancouver, BC

*Closing Remarks*

**Mark Sanchez**

NACWA President

*Evening*

6:00 – 7:30

Reception

*Skywalk Observatory* Join us at the Skywalk Observatory for great cocktails, delectable hors d'oeuvres, and some of the best views of New England, 50 stories above ground. The exhibits featured  
*50<sup>th</sup> Floor,*  
*Prudential Center* at this sky-high hotspot will be open for your viewing pleasure - including the *Dream*  
*800 Boylston St.* *of Freedom Exhibit* showcasing the role that immigration has shaped the city of Boston. Also, a docent will be available to provide intriguing facts about Beantown.

Thursday, July 26

*Morning*

8:30 – 10:00

Registration

*Registration Desk B*

9:00 – 12:00

**PLENARY SESSION III**

*Salon E*

*Opening Remarks*

**Mark Sanchez**

NACWA President

*Panel Discussion*

**Practices and Business Models for an Economically Viable Future**

Recent discussions around the need for infrastructure investment have included the potential for private sector investment and engagement to help stretch any federal funds made available. Utility leaders, meanwhile, have already been employing an “all of the above” approach to stretching their limited resources through new business models, alternative delivery and new policies and practices to help address the growing affordability challenge. Perspectives from around the country will provide a current snapshot of the latest initiatives in these areas.

*Moderator/Speaker*

**William Stannard**

Chairman of the Board  
Raftelis  
Kansas City, MO

*Panelists*

**Hala Titus**

Vice President  
CDM Smith  
Concord, CA

**Norman Anderson**

Vice President, Construction, Design-Build and P3  
AECOM  
Jacksonville, FL

**Toward Sustainable Governance**

Practical lessons from recent governance initiatives around the country highlight the range of issues facing policy makers in the US. From the pros and cons of consolidation to the obstacles to regionalization to the question of ‘what happens when voluntary efforts fail’, roundtable participants will discuss potential paths forward for the US water sector.

*Facilitator*

**Eric Rothstein**

Principal  
Galardi Rothstein Group  
Chicago, IL

*Roundtable Participants*

**James Parrott**

*NACWA Board Member*

Executive Director  
Louisville & Jefferson County Metropolitan Sewer District  
Louisville, KY



**Andrew Sawyers**

Director, Office of Wastewater Management  
Office of Water  
US Environmental Protection Agency  
Washington, DC

**Nathan Ohle**

Executive Director  
Rural Community Assistance Partnership, Inc.  
Washington, DC

**Cheryl Norton**

President  
Missouri American Water  
St. Louis, MO

**Stephen Estes-Smargiassi**

Director, Planning and Sustainability  
Massachusetts Water Resources Authority  
Boston, MA

*Closing Remarks*

**Mark Sanchez**

NACWA President

*Afternoon*

12:15 – 5:00

**Boston Harbor Cruise and Deer Island Treatment Plant Tour**

*Please note that Pre-Registration is required as space is limited.*

Enjoy lunch during a tour of Boston Harbor aboard the *Majestic* on your way to the Deer Island Treatment Plant. This one-of-a-kind facility tour will be the perfect way to cap off your stay in Boston.